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## RETURN FORM

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**LAST NAME:**

**FIRST NAME:**

**PRODUCT'S REFERENCE:**

**INVOICE NUMBER:**

**INVOICE REFERENCE:**

**REQUEST** (return or exchange):

**PROBLEM MET** (in the case of an exchange please specify which product you wish to change):

**DATE :**

**CUSTOMER'S SIGNATURE :**

Please join **this fulfilled form** and **a copy of your invoice** in your return package. Incomplete return couldn't be treated within usual delays. Products must be returned to the following address:

TSUME SA  
Chez TRACOL IMMOBILIER SA  
Zone industrielle Rolach  
L-5280 SANDWEILER  
Luxembourg

**Reminder of our General terms and conditions of sale:**

The BUYER has a period of 14 days to return, at his expense, the products which do not suit him. This period starts from the date of delivery of the customer's order.

Items returned incomplete, damaged or soiled by the customer won't be accepted.